Response Form Statutory Cooling-Off Period For Beauty and Fitness Services Consumer Contracts

Question 1:

Do you agree that a statutory cooling-off period requirement should be imposed on beauty and fitness services contracts with the proposed exemptions?

Agree	Disagree	Neutral
Question 2:		

Do you agree that a statutory cooling-off period requirement should apply to any beauty or fitness services contract that involves a prepayment of \$3,000 or above (that is, the consumer's total potential payment obligation under the contract is \$3,000 or above, where all or part of the services are to be provided in future)?

Agree	Disagree	Neutral
Question 3:		

Do you agree that beauty and fitness services provided by registered healthcare professionals or in private healthcare facilities should not be exempt from a statutory cooling-off period requirement?



Disagree

Neutral

Question 4:

Do you think that the cooling-off and refund periods should be -

- (a) 3-working-day cooling-off period with 7-working-day refund period; or
- (b) 7-calendar-day cooling-off period with 14-calendar-day refund period?

(a)	(b))
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Question 5:

Do you agree with the other proposed operational arrangements?

Agree

Disagree

Neutral

Other views and suggestions:



Please submit your views through one of the following means on or before 16 April 2019 –

Mail: Special Duties Division Commerce, Industry and Tourism Branch Commerce and Economic Development Bureau 23/F, West Wing, Central Government Offices, 2 Tim Mei Avenue, Tamar, Hong Kong

Fax: 2869 4420

Email: cooling-off@cedb.gov.hk

This is a:

Corporate response (representing the views of a group or an organisation) or

Individual response (representing the views of an individual)

Name/ Name of organisation:

Note: We will treat the submissions received as public information, which may be reproduced and published in any form for the purposes of the consultation exercise and any directly related purposes without seeking permission of or providing acknowledgement to the respondents.

> It is voluntary for any respondent to supply his or her personal data upon providing comments. The names and background information of the respondents may be posted on the website of CEDB, referred to in other documents published for the same purposes, or transferred to other relevant bodies for the same purposes. If you do not wish your name and/or your background information to be disclosed, please state so when making your sub