

To: uem@citb.gov.hk

cc:

Subject: Reply for the SPAM control enquiry

31/01/2006 10:57 PM

Dear Sirs,

I write to respond your enquiry about SPAM control law. Other than the e-mail fax and phone, the TV broadcasting on public transport is more annoying to passenger. Everyday millions public transport passengers suffer by the TV noise forcing them to hear the "information" they don't want! In the pass 5 years TCU already received thousands complaints about the TV noise and the situation remain unchanged. Attached video I took recently on bus show the TV noise is much louder than the background. Something the TV sound from upper deck can be clearly hear at the driver's place. A web survey show over 60% of the vote said they don't like the TV broadcast and always disturb by it. This survey only can be vote by registered members and each member only have one vote. The result may not be able to represent all passengers. However, it did indicate a lot of passenger suffer by the TV broadcasting on public transport.

As the public should not be disturb by the junk mail, fax and phone why passenger need to hear the TV sound they don't wanted? Please note many passenger, especially the long range passenger, totally depend on the franchise bus to work and study. They have no choice to suffer by the TV noisy more than an hour everyday! Their continually complaints in pass five years were ignored by TD. TD even call the TV sound passenger don't want to hear as "infotainment" and service! When our government start to call SPAM as "Service"?

Regards,

Y K Tan

[Video clip has been left out due to formatting]


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