

"Lauren Chan"

To: uem@citb.gov.hk

cc:

Subject: automatic telephone calls

26/01/2006 14:55

Dear Sir/Madam,

I understand that you are going through a 2 month consultation period regarding companies sending automatic sales calls to the public via mobile phones.

I have already filed complaint regarding this matter. I personally believe this should be out-lawed since these companies are infringing on our privacy. They have not properly obtained my personal agreement prior to calling me. On the internet, when one logs on to a site, customers are asked if they would like to receive future advertisement and news of the company via email, and one has the choice of picking 'yes' or 'no'. I think same thing should apply to these companies in HK. They need to have the customers consensus before making these calls.

As far as these calls are concern, I feel that I can't make my own choice In the matter. I have lost my basic right in making my own choice. If something is taking privacy away from a customer, and adding nuisance, inconvenience, stress and COSTS to that customer without consent, then it should be outlawed. The government definitely has the responsibility to protect the public in this matter.

We look forward to hearing your progress and seeing positive response from the government. Thanks

Lauren