

"Horatio Leung"

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<tkp_zwasd@hotmail.com>, <editorial@info.atnext.com> 21/01/2006 11:18

Subject: Respond to 立法規管 垃圾信息市民有權拒收, 擬設《不收信息名冊》 針對廣告
傳真電郵短訊錄音電話

To: The Secretary for Commerce, Industry and Technology, Mr John Tsang

Dear Mr. Tang,

I am much disappointed to learn that the proposed anti-spam legislation does NOT protect us against person-to-person telemarketing spam call.

I am a frequent traveler and I had a few bad experiences with spam calls while traveling abroad. My worst SPAM call experience was being wake up in

the middle of the night in London by a recorded message selling medical service. Besides having to pay for the expensive roaming charge that waked me up at 3 AM, I can NOT get back to sleep after a long 12 hours flight.

I suggest the followings

1. Setup a 24 hours compliant hotline for spam call receiving party to discharge frustration by reversing the high roaming charge to caller.

2. Penalize the caller for waking up innocent people after business hours by finding them HK\$100 to \$1,000 per call to a charity organization.

3. Setup government agent to help innocent party to claim for damage, for example, standardize procedures and compensation amounts, said
HK\$1,000 per each mid-night wake up call.

Thanks and best regards

H Leung