

Real-name Registration Programme for SIM Cards

Applicable to SIM cards to be used for local person-to-person communications including voice, data and/or short message services (SMS) issued by Hong Kong's telecommunications operators.

Registration requirements

- (1) Individual users are required to provide information as contained in their identification documents (Hong Kong Identity Card or other acceptable identification documents such as visitors' travel documents) including name, date of birth, number of the identification document and its copy for registration.
- (2) A company or corporate which would like to register as SIM card users are required to provide business registration information and specify a representative or a responsible person and provide the personal information of that person.
- (3) Each individual user may register no more than 10 pre-paid SIM (PPS) cards with each telecommunications operator whereas each corporate user may register up to 25 PPS cards with each telecommunications operator. There is no limit on the number of registrable SIM service plan (SSP) cards.
- (4) A person below 16 years old who needs to register for SIM card services will require the endorsement of an adult. The telecommunications operator will also register the information of that adult.

Timetable

- (5) The Real-name Registration Programme will be implemented in two phases:
 - Phase one: telecommunications operators are required to put in

place relevant infrastructure and systems for implementing real-name registration between 1 September 2021 and 28 February 2022. During this period, the public can continue with the existing use of PPS cards and there is no imminent need for real-name registration.

- Phase two: starting from 1 March 2022, users of newly effective SSP services and new PPS cards issued from this date onwards are required to complete real-name registration before activation. Existing PPS card users are required to complete real-name registration with respective telecommunications operators before the end of phase two (i.e. on or before 23 February 2023). PPS cards without real-name registration can no longer be used after phase two. Existing SSP users are not required to re-register with their telecommunications operators unless they change to another operator or subscribe to a new phone number.